

# Ironbark in Action

## JAT Refrigerated Road Services Keeps It Cool with Ironbark Cold Storage

### Company Profile

JAT Refrigerated Road Services has grown from a small operation started in 1986 by John Azzopardi and his wife, Heather, to a well respected industry leader in the movement of chilled/ frozen and ambient freight in and out of North QLD and an emerging line haul provider to the Southern state's.

With a modern fleet of 45 trucks and over 70 trailers, JAT provides its customers with a fast, efficient and cost effective transport and storage solution.

JAT has transport depots in Cairns, Tully, Townsville, Mackay and Sydney.

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### Business Issues

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### The Solution

Ironbark Software have implemented a fully integrated 3PL Warehouse Management System complete with RF Technology for Scanning and Barcoding, for precise stock tracking. They have also implemented a Supplier Portal, for the real time access to stock movements and invoicing information.

### The Benefits

Since its implementation, Ironbark Cold Storage has become critical to JAT Transport's everyday operations. They now benefit from increased functionality and a flexible system capable of adding and integrating new technologies.

The innovative use of EDI has allowed JAT Transport to build on the relationships they have with their customers by offering additional functionality, allowing them and their customers to benefit from streamlined ordering processes.

***“Customers are impressed with extras that the program has to offer. Our mistake rate has pretty much gone”***

***“I have found Ironbark to be really helpful and definitively feel that we can call them at any time. And nothing is ever a problem.”***

*Wayne Azzopardi, Brisbane  
Warehouse Manager*