

JAT Refrigerated Road Services Keeps It Cool with Ironbark Software

Ironbark Software has innovated and developed ERP software for over three decades, providing and supporting flexible business management systems for dynamic, high growth companies in the Cold Chain Industry.



Cold Storage (3PL) operations have benefited from this experience and the result is a reliable, accurate and efficient system showcasing the latest innovations such as RF Technology for Scanning and Barcoding, POD digital signatures on Touch Tablets for automatic transport dispatch manifests, etc...

Ironbark is also well experienced with Supplier/ Customer Web Portals and Supplier EDI Integration.

The Cold Storage industry has competitive low margins and is very reliant on efficient systems to reduce labour and stock losses. The need for very precise stock control and transparency of stock to the customer is critical.

The key to success is an efficient communication with Customers, Suppliers and Freight Inwards/ Outwards; with Ironbark Cold Storage Software, you will benefit from synergy and efficiency in the chain.

Case Study – JAT Refrigerated Road Services

JAT Refrigerated Road Services has grown from a small operation started in 1986 by John Azzopardi and his wife, Heather, to a well respected industry leader in the movement of chilled/ frozen and ambient freight in and out of North QLD and an emerging line haul provider to the Southern state's.

With a modern fleet of 45 trucks and over 70 trailers, JAT provides its customers with a fast, efficient and cost effective transport and storage solution.

JAT has transport depots in Cairns, Tully, Townsville, Mackay and Sydney.

In October 2009, they moved into their own purpose built state of the art transport and cold storage facility in Lytton, Brisbane. This facility enables them to service the transport and storage needs of their existing customer base and position them well to cater for new customers in the future.

With the acquisition of this new warehouse came the decision to upgrade their software system and they have chosen to partner with Ironbark Software.

Ironbark Software have implemented a fully integrated 3PL Warehouse Management System complete with RF Technology for Scanning and Barcoding, for precise stock tracking, and a Supplier Portal, for the real time access to stock movements and invoicing information.

Wayne Azzopardi, Manager of Brisbane warehouse, says that they were looking for a better software package to support their growing business, something “that was easy to use” and “allowed them to keep track of stock on-line”.

After implementation and training phases and once the team started to use the system on a daily basis, Wayne says “the system is quite easy to operate and working well with our operations... Our customers are impressed with the extra features that this program has to offer. Our human error mistake rate has pretty much gone... I have found Ironbark to be really helpful and definitively feel that we can call them at anytime. And nothing is ever a problem.”